

Welcome Letter

We look forward to meeting you and assisting with your medical care. In order to provide comprehensive, coordinated, and efficient care, some preparation is required prior to your first clinic visit. Please review the contents of this "new patient packet" carefully and bring it with you on the day of your appointment.

INFORMATION FOR THE DAY OF YOUR APPOINTMENT

- We are located inside The Seattle Arthritis Clinic, Suite 250.
- Please arrive 20 minutes before your scheduled appointment time in order to complete the registration process (allow longer if you could not complete the pre-visit forms in advance).
- Items to bring with you:
 - New patient packet – Please complete all included forms
 - Picture ID (i.e. Driver's License)
 - Insurance Card and co-pay

INSURANCE AND BILLING INFORMATION

We accept most forms of insurance and will bill your insurance company directly on your behalf. We do suggest you contact your insurance company as soon as possible to verify your coverage and to find out if your plan requires an authorization from your primary care provider.

DIRECTIONS

- From I-5, take exit 173.
- Head West on Northgate Way.
- At Meridian Ave North, left (south).
- Proceed through the first light (0.3 miles) and the entrance will be on your left. The building's main entrance is in the lower parking lot, closest to the freeway.
- The Strong Bones Program is located inside The Seattle Arthritis Clinic on the 2nd floor of the University of Washington Northwest Outpatient Medical Center.
- West Entrance, Facing Meridian (Drop Off Only): Enter main doors and The Seattle Arthritis Clinic and Strong Bones Program will be the first suite on your left.
- East Entrance, Facing I-5 (Drop Off & Parking): Proceed to the 1st floor elevators and take to 2nd floor. The Seattle Arthritis Clinic and Strong Bones Program are located on your right in suite 250.

Maps are available online at: <http://www.nwhospital.org/aboutus/mapsanddirections.asp>

CAMPUS PARKING FEES

- \$3 for 30-60 minutes
- \$5 for 1-2 hours
- \$7 for over 2 hours or all day

Thank you for your preparation and attention to these important details. We look forward to seeing you in the near future. Please feel free to bring a family member or friend to your visit. It can also be helpful to share a written list of your questions or concerns with us at the beginning of your visit to assist us in addressing your needs and priorities. If you have any questions before your appointment or about the packet, feel free to call us at 206.668.2663.